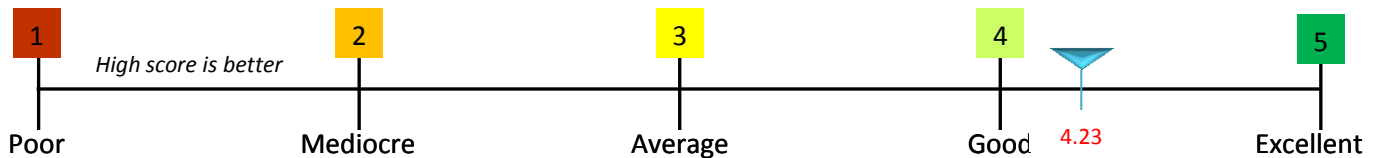




The following report details the responses to a parishioner feedback survey collected on behalf of Holy Trinity Orthodox Church in Willimantic, CT. The survey was taken in January 2013 in preparation for the Annual Parish meeting. A total of 30 responses were recorded.

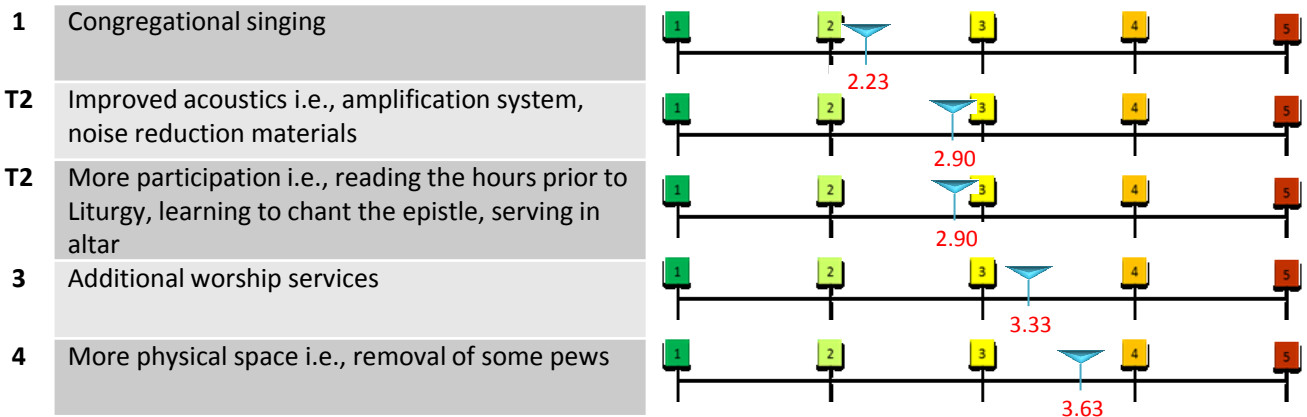
1. How would you rate the depth of worship of Divine Liturgy at Holy Trinity. Take into account the sermon, the choir; the overall prayerfulness.



Overall a very favorable rating as 80% of the respondents rated either good or excellent with only 20% rating as average. There were no below average responses.

2. What would make the worship experience more fulfilling to you?

Lower score is better. Results in rank order



“Congregational Singing” is the clear top choice receiving 40% of the highest rank score. Following closely behind – “Improved Acoustics” and “More Participation” - are tied. However, 50% of responses for “Improved Acoustics” ranked 1 or 2 while 40% responses ranked 4 or 5. This indicates that improving acoustics is very important for ½ of the respondents. The concentration of responses for “More Participation” were in the 2 and 3 ranks; “Additional Worship Services” 3 and 4 and “More Physical Space” received the lowest overall ranking. Even though it did rank last overall, “More Physical Space” was ranked 1 or 2 by 26% of the respondents.

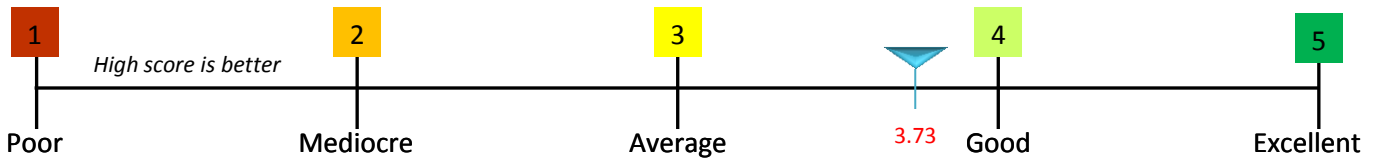


3. How often do you attend church?

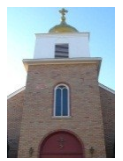
	# of Responses	%
Less than 1x/month	2	6.7
Occasionally - 1x/month - or - ("on the odd occasion")	3	10
Sometimes - 2x/month - or - ("now and then")	2	6.7
Frequently - 3x/month - or - ("more often than not")	6	20
Nearly Always - 4x/month - or - ("9 times out of 10")	17	56.7

Over ½ of the respondents chose “nearly always attend” and over ¾ respondents attend at least 3 times per month.

4. How well do you feel that we engage in charitable work outside the church?

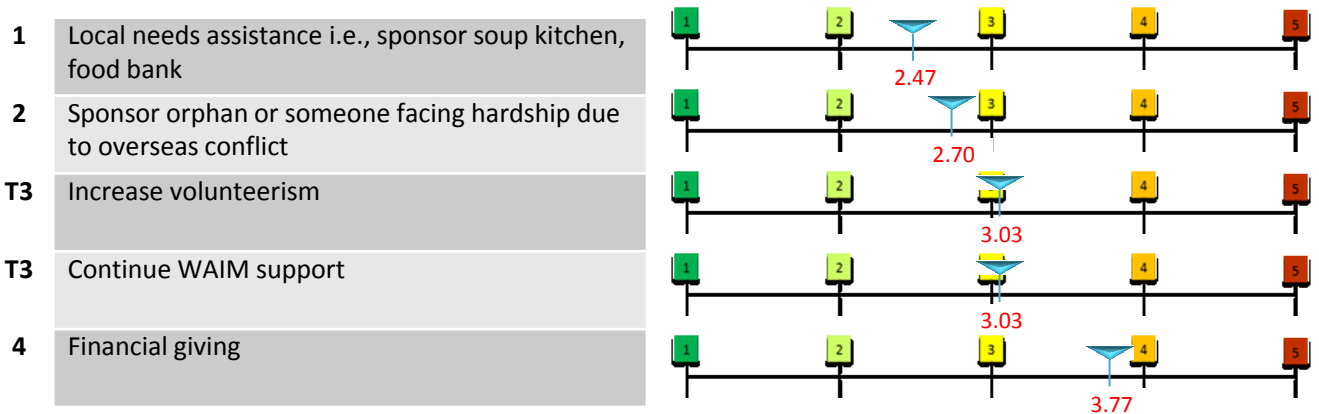


In general, respondents indicated that they perceive our engagement in charitable work outside the church favorably. 56% assigned a “good” rating and 10% assigned an “excellent” rating. 36% assigned only an “average” rating. However no below average responses were recorded. This presents a potential opportunity to improve our involvement in external charitable work.



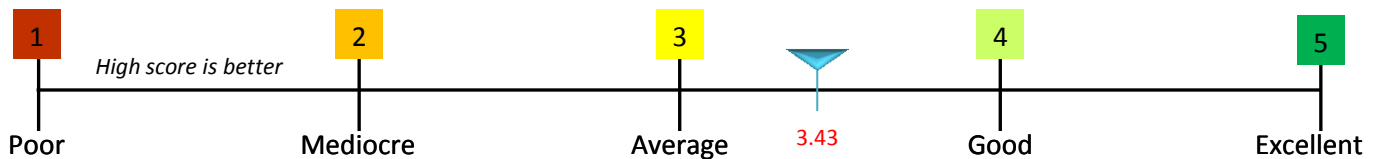
5. In terms of charity work, what would you like to see us do in 2013?

Lower score is better. Results in rank order

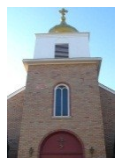


“Local Needs Assistance” received the overall highest ranking. However, it only received 23% of the number 1 rank score. “Sponsor Orphan” actually received a higher percentage – 26% - of the top rank. “Local Needs Assistance” received an overwhelming 47% of the 2nd rank, which allowed it to surpass all others. “Increase Volunteerism” and “Continue WAIM Support” tied for the 3rd ranking while the general category for “Financial Giving”, lagged behind.

6. How well do you feel that we support our internal ministries (things we do to nurture ourselves)?

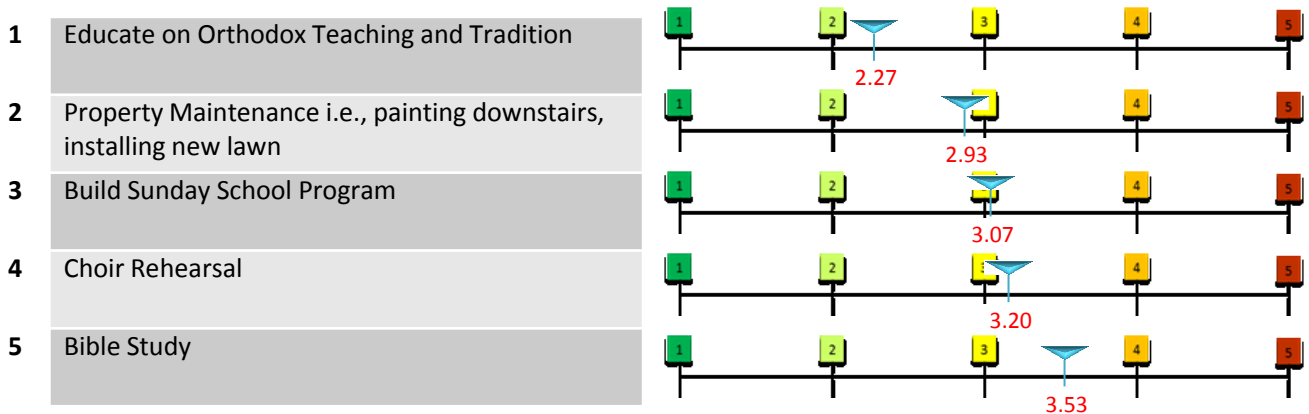


In terms of our internal ministries, responses were varied, which cause the overall score to be only slightly above average. 57% of the respondents chose “good” and 3% chose “excellent.” However, a full 40% rated our support of internal ministries as only “average” or “mediocre.” No “poor” response were recorded. This represents a clear opportunity to address a vital aspect of parish life.



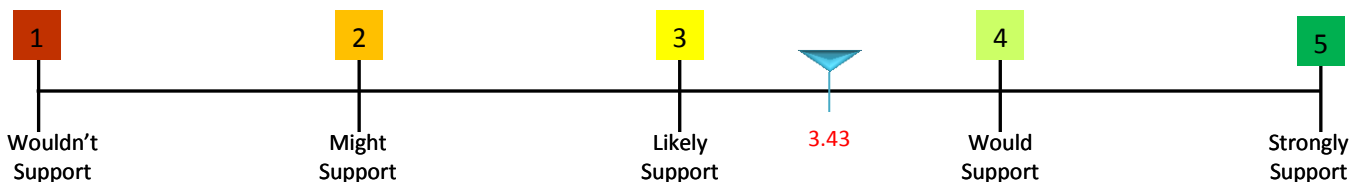
7. In terms of internal ministries, what would you like to see us do in 2013?

Lower score is better. Results in rank order



“Educate on Orthodox Teaching and Tradition” is clearly the top internal ministry item. 60% of its responses are concentrated in either 1st or 2nd rank. Beyond that, “Property Maintenance”, “Build Sunday School Program” and “Choir Rehearsal” are tightly grouped around the middle. “Build Sunday School Program” received 30% of the 2nd rank responses and “Choir Practice” received 30% of the 3rd rank responses; whereas “Property Maintenance” was evenly distributed among each of the 1-5 rankings.

8. Our current system of tithing creates financial uncertainty which leads to difficulty in budgeting and planning. If we were to institute a pledge system where you are asked to specify and commit to an annual contribution amount, how strongly would you support?



The response to a pledge system also received a widely varied response. The overall score indicates that people are at least likely to support a pledge system. 43% indicated they “would support” and 14% indicated that they would “strongly support.” 21% indicated they would “likely support”, 14% “might support” and 7% indicated they “wouldn’t support” a pledge system.



9. If you could change one thing about Holy Trinity, what would it be?

Facility

"Fix the bathrooms, install new flooring, clean and paint them."

"Clean the bathrooms."

"Getting new tables and chairs for the church hall. The current ones are not only uncomfortable, but unsafe too."

"The kid's room is really cramped and needs a good sorting imo."

"The kids room is very small. Have activities when kids sleep over Saturday night and do a whole bunch of fun activities."

"Improve the condition of the church."

"Continue to improve the physical appearance and upkeep of the church."

Worship and Spiritual Matters

"Add one-on-one time with Fr. Marc to discuss or get help with personal situations. Periodically meet at scheduled time and place."

"Fr. Marc should meet with parishioners or families individually to discuss life circumstances, share information, or what have you.

This is not confession. Better to hear about a person from that person rather than through other individuals."

"Slower service, sometimes service feels rushed."

"I would have confessions during orthros or before Communion. I grew up in another jurisdiction and was always taught "one confession for one Communion, unless it's Holy Friday to Bright Monday." I wouldn't feel right having Communion without it."

"Increase parishioner's response to regularly attend Divine Liturgy."

"I don't think enough people attend regularly."

"Institute more structure and consistency around the choir."

"Teach the music and help w choir practice."

"Have choir rehearsal."

"A prayer before the start of coffee hour."

"Having a bible study would be great!"

"Church should start on time."

No Changes

"Nothing."

"Nothing, we think that Father Mark is doing a wonderful job with the parish and the people that go there are very friendly and make you feel very comfortable with the church."

"I wouldn't change a thing, especially not the priest."

We received 22 separate responses to this question. They have been grouped into 3 categories and roughly organized so related or similar replies appear together. In only a few case have the comments been altered. This was done only in cases where a word or reference might make the comment attributable to a particular person.



10. What do you like best about Holy Trinity?

"The participation in the services, especially by the children."

"The genuine sense of acceptance, family and caring."

"Our people, our closeness as a family, no arguments, fights, etc. The help we give each other."

"The love among all."

"Excellent feeling of community, people care for one another which makes #9 response more confusing."

"It looks like my church."

"Fr. Marc & how everyone in the church supports each other."

"Our people and our friendliness."

"Father Mark."

"The parish feels very inviting and the people make you feel very welcome and Father Mark try's to incorporate everybody in the church service."

"it's my home away from home. The people as well as the priest are caring and loving. It's a small church so everyone knows each other - there are no strangers here. It's like family, only better - no arguments."

"Fr. Marc and his dedication to Orthodoxy and his parishioners."

"Father Marc and the sense of community at the church."

"Sense of family and community."

"Warm atmosphere and welcoming community."

"A sense of community."

"It's an Orthodox church. Any time there's two or more people doing a service, God is there. I'm a college student from a different jurisdiction, but I can't drive, so I'm just happy for a service that I can attend with the OCF. Anything more is an added benefit."

"The sense of community and family atmosphere. Very welcoming."

"Fr. Marc & the congregation."

"I like the very nice community and the red carpets."

"The community."

"It is a family."

"Fellowship."

"The wonderful sense of family and community."

"Sense of community and how welcoming everyone is."

"Sense of community."

"How well HTOC meets my spiritual needs and how welcoming the parishioners are."

We received 27 separate responses to this question. As you read, you will undoubtedly understand that there was no need to organize or categorize them in any way.